

Frequently Asked Questions

[Trailers](#) – [Features & General](#) – [Trailer Use](#) – [Towing](#) – [Technical & Maintenance](#) | [Bike Lifts](#) | [General](#)

Trailers

Features & General

How much space does a Kendon trailer take up?

All Kendon Stand-Up™ products fold up and stand up to save storage space. Our [Stand-Up™ Trailers](#) feature a unique, patented, folding, stand-up design that uses 75% less storage space than regular trailers. The end result is a footprint roughly equal to that of a typical bedroom dresser – small enough to store against the wall and still park your bikes or car in front of it.

Will I need someone to help me whenever I want to use or put away my Kendon trailer?

Among the outstanding features of every Kendon Stand-Up™ Trailer is a lightweight design that allows for easy, one-person operation. Once your Kendon trailer is standing up, you can easily roll it around the garage on its casters. The ease of operation allows you to get going quickly and easily.

Which Kendon trailer is right for me?

We offer a wide variety of trailers designed to fit your particular application. No matter what you ride, there's a Kendon Stand-Up™ Trailer for you.

- If you plan to tow only one bike, consider one of our two 1-rail models.
- If you plan to tow two bikes, consider one of our 2-rail models or our 3-rail trailer.
- If you plan to tow dirt bikes, consider the 3-rail dirt bike trailer.
- If you plan to tow lighter weight sport bikes, the 3-rail trailer is also a good choice.
- If you're towing big, heavy cruisers or baggers, you should look closely at the 1-rail or 2-rail Ride-Up SRL models.
- If you're towing small, standard bikes, you'll probably be happy with the standard 1-rail or 2-rail models.

If you plan to tow ATVs or small UTVs, consider the UT305 Utility Trailer.

Are the current model Kendon trailers the same as the older model Kendon trailers?

No. In 2003 we had a major design change to the current design. Among other major improvements we switched to a round steel tubular chassis that is stronger and lighter than the previous design.

A few years ago we introduced the Ride-Up versions with SRL technology, which allows you to easily and safely ride

your bike onto the trailer.

In 2015 we made a few updates as well:

- New Raised Rail Guidance System front wheel rail
- Improved front wheel chock with 5-position adjustability
- 13" radial tires as standard equipment

How do I know if my bike will fit on a Kendon trailer?

Overall bike length is usually the most critical factor. Measure your bike length from the tip of the front tire to the center of the rear axle.

- If the measurement is 98" or less, your bike will fit on Kendon Stand-Up™ one-rail and two-rail trailers, or the center rail of the three-rail trailer. Your bike will not fit on the outside rails of the three-rail trailer.
- If the measurement is 95" or less, your bike will fit on Kendon Stand-Up™ one-rail and two-rail trailers, or the all three rails of the three-rail trailer.

Where are Kendon trailers manufactured?

All Kendon Stand-Up™ Trailers are handcrafted in Placentia, California, just a few miles from the world famous Disneyland. We like to think we help make it the happiest place on Earth.

Where can I see a Kendon trailer in person?

Kendon Stand-Up™ Trailers are distributed by Tucker Rocky, Biker's Choice, Parts Unlimited, and Drag Specialties. Most motorcycle dealers and parts & accessory stores nationwide can order Kendon products from one of these great companies. Some dealers either stock Kendon products or can order them in a day or two. Visit your local store for more information. Also be sure to check out your local trailer store.

Or please visit our [dealer locator](#) for locations near you.

Is there any assembly required for a trailer that is shipped to me?

Yes. The trailers are fully assembled at the factory except for the installation of the wheels and taillights.

Once the trailer is unloaded from the truck, you will have to uncrate it and install the wheels and taillights. It should take 45-60 minutes, sometimes less, and requires only a small number of tool and minimal mechanical aptitude. You can watch a video of the uncrating and assembly procedure [here](#).

Where are the tie-down points on Kendon trailers?

Kendon Stand-Up™ 1-rail, 2-rail, and 3-rail Trailers feature two front tie-down points on the outside "ears" of the trailer and two rear tie-down loops welded on the axle. 2-rail trailers also feature two tie-down loops in the center of the trailer on the deck.

Kendon Stand-Up™ Utility Trailers feature tie-down points all along the front and side rails of the trailer. You may also tie down to the heavy-duty expanded metal mesh deck.

Kendon trailers require a 4-point tie-down procedure. Please refer to the [owner's manual](#) for details. Failure to follow the proper tie-down procedure may void parts of your warranty.

How much is my used Kendon trailer worth?

That's a really hard question to answer. Usually we tell people to start with 50% of retail and adjust for condition. But really, your trailer is worth whatever someone will pay for it.

What is the warranty on Kendon trailers?

All Kendon Stand-Up™ Trailers have a 1-year limited manufacturer warranty on the frame and components. The axle is covered by a 5-year limited warranty from the axle manufacturer. We also offer [3-Year](#) and [5-Year](#) Factory Extended Warranty options for a great price. You can find the Extended Warranty option on our [Parts & Accessories](#) page.

How do I get a duplicate copy of the MSO for my trailer?

Legally we cannot provide a MSO to anyone except the original purchaser of the trailer, whose name we have on file. If you are the original purchaser of the trailer, please call us at 714-630-7144 and we'll be happy to help. Additionally, we are not legally allowed to provide the contact details of the original purchaser.

Do Kendon trailers come with an MSO or title?

All Kendon Stand-Up™ trailers are sold with a Manufacturer's Statement of Origin (MSO, sometimes called an MCO).

Depending on your state's regulations, you will use the MSO to register the trailer and your state will issue a title. MSOs are not shipped with the trailers for legal/theft reasons. Your MSO will be sent separately via US Postal Service and should arrive a few days after your trailer ships.

Please consult your state's motor vehicle licensing department for proper licensing and registration details.

Do Kendon trailers come with a ramp?

Yes, all Kendon Stand-Up™ trailers are equipped with a loading ramp. The loading ramp or ramps store on the trailer when not in use.

I have a really wide rear tire on my bike. Will it fit on a Kendon trailer?

Yes, your rear tire will sit on the flat deck of the rear section of the trailer. Only the front wheel fits inside the rail. So a Kendon Stand-Up™ trailer will work with any size rear tire.

What size front tire will fit on a Kendon trailer?

The guide rails and wheel chocks on Kendon Stand-Up™ trailers will accommodate front tires up to 6.5 inches wide.

Trailer Use

Can I ride my motorcycle onto a Kendon trailer?

Maybe...

If you own a Ride-Up version of a Kendon Stand-Up™ Trailer, you can safely ride your bike onto the trailer. Kendon Stand-Up™ Ride-Up trailers with SRL technology feature wider loading ramps and wider rear sections, which provide safe foot placement as you ride your bike onto the trailer.

If you own a standard version of a Kendon Stand-Up™ Trailer, you cannot safely ride your bike onto the trailer.

Standard model Kendon trailers produced after 2002 can be retrofitted with a Kendon Ride-Up retrofit kit, which will provide the safe foot placement you need to safely ride your bike onto the trailer. Ride-Up retrofit kits can be

purchased [here](#) for 1-rail trailers and [here](#) for 2-rail trailers.

If you plan to tow large, heavy bikes we highly recommend the Ride-Up version of our 1-rail or 2-rail trailers. They cost a little extra, but the safety and security you get from the Ride-Up version is worth every penny.

If you plan to tow lightweight bikes, such as dirt bikes or standard bikes, you can probably save a few bucks and go with the standard model trailer.

What can I do if I find the standard ramp that came with my Kendon trailer is too narrow?

The standard models of Kendon Stand-Up™ 1-rail, 2-rail, and 3-rail Trailers are equipped with a narrow ramp for push-up operation. If you want a wider ramp or want to ride your motorcycle onto a Kendon trailer you need to upgrade to the Ride-Up SRL technology with a Kendon Ride-Up Retrofit Kit. You can get the [1-rail retrofit kit here](#) or the [2-rail retrofit kit here](#).

You can also upgrade to a Kendon Deluxe Loading Ramp [here](#).

Where is the spare tire stored on a Kendon trailer?

The spare tire is secured to the u-bolt on the bottom of your Kendon Stand-Up™ Trailer. If possible, carry the spare tire in your tow vehicle for easy access in the event of a flat tire. Use the u-bolt to store the spare tire when the trailer is not in use.

Can I load my bike on just one side of a 2-rail Kendon trailer?

Absolutely. All Kendon Stand-Up™ Trailers feature independent torsion bar suspension, which allows for the trailer to be loaded on either side or in the middle. The independent torsion bar suspension shifts the weight towards the center of the trailer by design. It makes absolutely no difference which side of a Kendon 2-rail trailer your bike is loaded on.

What can I do if I don't like the look of my bike on just one side of my Kendon trailer?

They say that beauty is in the eye of the beholder. For those with an aesthetic inclination, we offer an Optional Center Rail kit that you can bolt to your 2-rail trailer. You can find it [here](#). The kit includes everything you need to add a third, center rail to your trailer. The kit bolts on and requires no drilling or permanent modification of your trailer.

How much tongue weight should my Kendon trailer have?

Your Kendon Stand-Up™ Trailer should have approximately 10% to 15% of total loaded weight (trailer and cargo) on the tongue. The amount of tongue weight is highly dependent on the trailer sitting level from front to rear. You can read our Technical Insight Series article [here](#) to learn more.

Towing

What is the coupler size on a Kendon trailer?

All Kendon Stand-Up™ Trailers are equipped with a heavy-duty 2" coupler.

What is the hitch ball size for Kendon trailers?

All Kendon Stand-Up™ Trailers use a standard 2" hitch ball.

What class of hitch should I use with my Kendon trailer?

Kendon recommends a Class 2 or greater hitch. Some customers have reported successful towing with Class 1

hitches. Always be sure the towing capacity of your hitch and tow vehicle exceed the tongue weight and gross weight of your fully loaded Kendon Stand-Up™ Trailer before towing.

What kind of light connector is used on Kendon trailers?

Kendon Stand-Up™ Trailers come equipped with a standard 4-pin flat electrical connector.

What is the correct hitch ball height for Kendon trailers?

The recommended, standard hitch height for Kendon Stand-Up™ 1-rail, 2-rail, and 3-rail Trailers is 19" to 21" from the ground to the top of the ball.

The recommended, standard hitch height for the Kendon Stand-Up™ UT305 Utility Trailer is 15" to 18" from the ground to the top of the ball.

However, this may vary from vehicle to vehicle. Always make sure the trailer is level from front to rear when loaded.

Technical & Maintenance

What is the proper air pressure for my trailer tires?

The air pressure in your tires should be 38-42 PSI when the trailer is fully loaded. Tires are inflated to 45 PSI at the factory. Please be sure to check and adjust accordingly.

What is the size of lug nuts on my Kendon trailer?

1/2"-20

What light bulbs are used in the taillights on my Kendon trailer?

The large, tail/brake light bulb is model 1157.

The small, side marker light bulb is model 168.

Both can be found at most auto parts stores.

What wheel bearings and seals are used on my Kendon trailer?

The wheel bearings on your Kendon Stand-Up™ Trailer are model L44649.

The hub grease seals on your Kendon Stand-Up™ Trailer are model 125255UC.

The wheel bearing and grease seals can be found at your local auto parts store or you can order them directly from us by calling 714-630-7144.

What type of grease do I use for the wheel bearings on my Kendon trailer?

We recommend Lucas Oil Red n Tacky Bearing Grease. Or you can use any type of multi-purpose bearing grease.

What is the rim size and bolt pattern of my Kendon trailer wheels?

All Kendon Stand-Up™ trailers are equipped with 13" rims with a 5-on-4-1/2" bolt pattern.

What size wrench do I use on the lug nuts on my Kendon trailer?

The lug nuts for the wheels of your Kendon Stand-Up™ Trailer are 13/16" or 21 mm. The lug nuts for the spare tire

holder are 3/4" or 19 mm.

What can I use to touch up the paint on my Kendon trailer?

We recommend Krylon Fusion Black Gloss rust inhibiting touch up paint.

What can I do if the tires on my Kendon trailer are wearing badly?

Please check the tire for proper inflation and refer to our [tire wear chart](#) to diagnose the problem.

What is the torque specification for the lug nuts on my Kendon trailer?

Wheel lug nuts should be tightened to 60 foot-pounds. Improperly torqued lug nuts may lead to sheared hub studs and wheels falling off. Please check and re-torque wheels periodically.

Where is the Vehicle Identification Number (VIN) located on a Kendon trailer?

Older model Kendon Stand-Up™ trailers have the VIN listed on a security decal underneath the trailer either on the center down tube or the support tube directly to the right of the center down tube.

2014 and newer trailers have an additional VIN decal on the left side of the neck of the trailer.

Bike Lifts

I need a motorcycle lift. Do Kendon motorcycle lifts offer convenient storage, too?

Yes, our Kendon [Stand-Up™ Bike Lifts](#) offer the same patented folding, stand-up space-saving design as our innovative trailers. Kendon Stand-Up™ Bike Lifts use a whopping 80% less storage space than a traditional table lift.

Simply fold the lift up and store it away when done working, using minimal space.

Is the design still the same as older Kendon lifts?

In 2015 we made some significant improvements to our Kendon Stand-Up™ Bike Lifts:

- New & improved air-over-hydraulic jack with extruded aluminum housing for improved valving and slow, controlled descent
- Adjustable front wheel chock fits nearly all front wheel sizes
- Optional wide front wheel loop for tires wider than 130mm
- Optional narrow front wheel loop for very narrow front tires
- Five-position locking height bracket
- Improved quick-release front wheel loop
- Molded front foot stops for greater stability when loading
- Refined top rail for increased rigidity
- Additional oil drain holes
- New front rail gussets for increased strength

What is the warranty on Kendon bike lifts?

All Kendon Stand-Up™ Bike Lifts have a limited 1-year manufacturer warranty.

What is the height of a Kendon Bike Lift when fully raised?

The table height of all Kendon Stand-Up™ Bike Lifts is 32" when fully raised. Kendon lifts feature a locking mechanism that secure the deck at three different heights.

What can I use to touch up the paint on my Kendon lift?

We recommend Krylon Fusion Black Gloss rust inhibiting touch up paint.

What kind of compressor do I need for my Kendon bike lift?

We recommend a minimum 120 psi compressor with a five-gallon tank.

Where can I see a Kendon bike lift in person?

Kendon Stand-Up™ Bike Lifts are distributed by Tucker Rocky and Biker's Choice. Most motorcycle dealers and parts & accessory stores nationwide can order Kendon products from one of these great companies. Some dealers either stock Kendon products or can order them in a day or two. Visit your local store for more information.

Or please visit our [dealer locator](#) for locations near you.

How high does the lift frame jack go?

The Kendon Bike Lift Frame Jack raises your bike 8.5 inches.

What is the depth of the bike lift tray?

The Kendon Bike Lift Service Tray measures 12" deep from front to rear.

I have a really wide rear tire on my bike. Will it fit on a Kendon bike lift?

Yes, your rear tire will sit on the flat rear section of the lift. Only the front wheel fits inside the rail or wheel chock. So a Kendon Stand-Up™ bike lift will work with any size rear tire.

What size front tire will fit on a Kendon bike lift?

The guide rails and wheel chocks on Kendon Stand-Up™ trailers will accommodate front tires up to 6 inches wide.

General

How long has Kendon been in business?

Kendon is proudly celebrating our 25th anniversary in 2016, providing innovative, space-saving, powersports products since 1991.

Why should I choose Kendon?

Every Kendon USA product is handcrafted with the high-quality craftsmanship that Kendon customers appreciate and enjoy. Kendon has 25 years of experience manufacturing quality products and offering expert sales, technical and customer service assistance.

What do I do if I can't find a replacement part on the Kendon web site?

If you cannot find a part through our search at the top left of the web site, please call 714-630-7144 and we will assist you.

What is a lift gate charge?

Lift gates are used for residential deliveries to get a trailer or lift from the freight truck down to ground level. Think of it as a small elevator to lift the product from the delivery truck down to your driveway. If your trailer is being delivered to a residence and you don't have access to a forklift, you will need a lift gate. Trucking companies charge extra to send a truck with a lift gate.

I have a question that is not covered here.

Please call 714-630-7144 [or contact us here](#) and one of our representatives will be happy to assist you.